

IOWA DIVISION OF LATINO AFFAIRS

**PERFORMANCE REPORT**

Performance Results Achieved for Fiscal Year 2008

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## INTRODUCTION

The Performance Report for Fiscal Year 2008 reflects accomplishments by the Iowa Division of Latino Affairs (IDLA). Information is provided in accordance with the Accountable Government Act to improve decision-making and increase accountability to stakeholders and citizens.

This report includes information from IDLA's FY08 Performance Plan.

A major accomplishment of the year included the continuation of Department of Labor (DOL) funding to assist interpreter students in becoming qualified interpreters through training at Des Moines Area Community College (DMACC). Upon completion of training, these individuals are placed on a state wide roster with the Iowa Division of Latino Affairs. Another accomplishment was the success of the Iowa Youth Congress, an annual event, and the legislative measures they proposed to the Iowa General Assembly.

The Commission and staff are continuing to seek ways to improve the outcomes for all Latinos in the state by working on a strategic plan for the agency.

## AGENCY OVERVIEW

The vision of the IDLA for FY08 was to support the Latino population in Iowa and improve the quality of life for all Iowans. The mission of the Iowa Division of Latino Affairs is to improve the quality of life of Iowa's Latino population through advocacy, education, legislative recommendations and action, public information and development of programs and services.

The Iowa Division of Latino Affairs is situated within the Department of Human Rights which serves as an umbrella agency for eight other advocacy agencies. The Division Administrator is appointed by the Governor and confirmed by the Iowa Senate. The Division Administrator serves as the chief administrative officer of the Commission by gathering and disseminating information, forwarding proposals and evaluations to the Governor, the General Assembly, and state agencies, carrying out public education programs, conducting hearings and conferences, and performing other duties necessary for the proper operation of the commission. The Administrator carries out programs and policies as determined by the Commission of Latino Affairs.

The Commission of Latino Affairs consists of nine members that are appointed by the Governor. Commission members are appointed in compliance with sections 69.16 and 69.16A and with consideration given to geographic residence and density of Latino population represented by each member. The members of the commission are appointed during the month of June and shall serve for terms of two years commencing July 1 of each odd-numbered year. The Director of the Department of Human Rights serves as *ex officio*. The Governor also appoints the Division Administrator, who, by statute, carries out the program and policy as determined by the Commission. The office is on the second floor of the Lucas State Office Building in Des Moines.

The Iowa Division of Latino Affairs had 3 FTE's including the Administrator. In FY2008, IDLA had a state appropriated annual budget of \$191,035 while also receiving Federal Funds through the Department of Labor for the Iowa Interpreter Program in the amount of \$81,120. Revenues were also gathered for the Latino Business Breakfast in the amount of \$200.00 and the Iowa Youth Congress at \$17,633.35.

# KEY RESULT

## CORE FUNCTION

**Name:** Advocacy for Latinos

**Description:** The mission of the Iowa Commission on Latino Affairs is to improve the quality of life of Iowa's Latino population through advocacy, education, legislative recommendations and action, public information and development of programs and services.

**Why we are doing this:** Iowa's Latino population continues to grow. The Latino population represents 4% of Iowa's current population and is expected to more than triple by 2030, to 12% of the state population. An important need exists to help address language barriers and promote essential communications between Spanish and English speaking Iowans within the courts, the health care field and social services agencies.

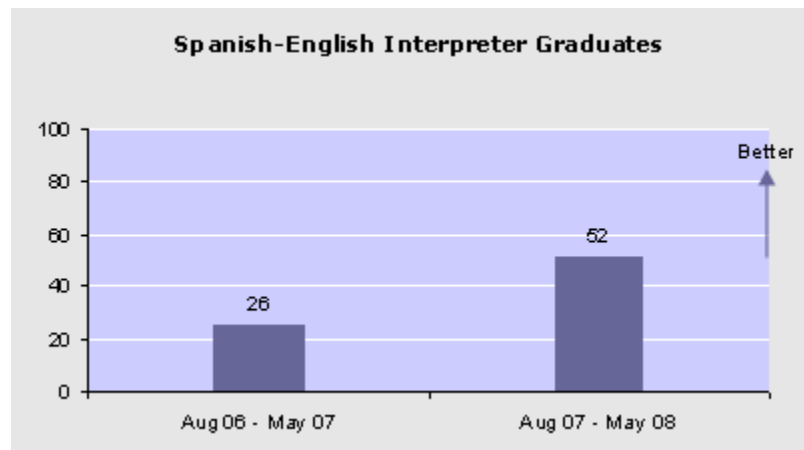
**What we're doing to achieve results:** The Iowa Interpreter Program was enacted in 2004. The Division of Latino Affairs was charged with creating a standard system to qualify Spanish-English interpreters for generalized and specialized purposes and to maintain a roster of individuals qualified to provide interpreter services for the courts, health care and social services agencies. Latino Affairs has worked with Des Moines Area Community College (DMACC) to enroll and graduate qualified interpreters through DMACC. The first enrollees entered the program in August 2006.

### Previous Results

**Highlighted Measure:**

Number of Spanish-English Interpreter Graduates of the Iowa Interpreter Program

Updated 5/1/08



**Performance Measure:**

Number of students who graduated from the interpreter program to become qualified interpreters

**Performance Target:**

69 qualified interpreters

**What was achieved:**

In fiscal year 2008, a total of 49 students graduated, making a total of 71 qualified interpreters.

**Data Sources:**

IDLA and Results Iowa Website

## AGENCY PERFORMANCE PLAN RESULTS FY 2008

<b>Name of Agency: Division of Latino Affairs</b>			
Agency Mission: To improve the quality of life of Iowa's Latino population through advocacy, education, legislative recommendations and action, public information and development of programs and services.			
<b>Core Function: Advocacy</b>			
Performance Measure (outcome)	Target	Actual	Performance Comment & Analysis
1. Ratio of qualified interpreters to target population	1/2000	1/1686	What Occurred: A total of 71 graduates have completed the interpreter program to become qualified interpreters.  Data Source: Iowa Division of Latino Affairs website
2. Percentage of requests met	90%	n/a	What Occurred: Staff responded to all requests made over the phone, emails and walk-ins.  Data Source: Iowa Division of Latino Affairs website
<b>Service, Product or Activity:</b>			
Performance Measure	Target	Actual	Performance Comment & Analysis
1. Number of Interpreter Graduates	65	49	What Occurred: IDLA held two graduation ceremonies to present the graduates with a certification of completion. Once graduated, students were added to the Iowa Statewide Interpreter Roster. Since the program was funded we have had a total of 71 graduates.  Data Source: Iowa Division of Latino Affairs website
2. Number of students participating.	200	117	What Occurred: The Iowa Youth Congress held their 2 <sup>nd</sup> Annual event, convening in the Iowa House Chambers in which they later proposed 3 bills to the Iowa General Assembly. Increasing the drop out age to 18 is currently a live bill.  Data Source: Iowa General Assembly website and Iowa Youth Congress Website
3. Percentage of students feeling empowered.	90%	95%	
4. Number of persons benefiting from information and education	4,000	n/a	What Occurred: IDLA worked in collaborative efforts and participated in councils to serve or represent the Latino population.  Data Source: IDLA website
5. Number of state agencies assisted	15	22	

6. Number of targeted small businesses certified	50	50	What Occurred: Latino businesses became aware of certifications and completed their certification as a targeted small business.
7. Number of business owners participating.	200	n/a	Data Source: Certified Targeted Small Businesses by Iowa Department of Inspection and Appeals website

## **RESOURCE REALLOCATIONS**

None.

## **AGENCY CONTACTS**

A copy of the report can be obtained by contacting Melissa Esquivel at 515/281-7015 or 515-281-4080.

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